# RidenRoll Business User Terms & Conditions

Last Updated: March 12, 2026

These Business User Terms & Conditions ("Terms") govern access to and use of the RidenRoll platform by any individual or entity registering for a Business User account ("Business User," "you," or "your"). RidenRoll is a software-as-a-service (SaaS) technology platform operated by Ridein Technologies, Inc., DBA RidenRoll ("RidenRoll," "we," "us," or "our").

By creating a Business User account, placing ride orders, or otherwise using the RidenRoll platform, you acknowledge that you have read, understood, and agree to be bound by these Terms.

1. Platform Role & Disclaimer
RidenRoll is a technology platform and does not provide transportation services, own vehicles, or employ drivers. All transportation services are provided by independent third-party drivers, fleets, or affiliated Transportation Network Companies ("Service Providers"). RidenRoll is not a common carrier, taxi operator, or employer.

2. Eligibility & Account Responsibility
Business Users must be at least 18 years old and have authority to bind the entity they represent. You are responsible for all activity conducted through your account.

3. Business Ride Services
Business Users may book, schedule, and manage rides for employees, contractors, clients, guests, or other individuals authorized by the Business User (“Third-Party Riders”). Availability of drivers or vehicles is not guaranteed.

By requesting transportation for a Third-Party Rider, the Business User represents and warrants that it has the authority to arrange transportation on behalf of that individual.

The Business User acknowledges that Third-Party Riders may not have accepted the RidenRoll Terms directly and agrees to assume responsibility for arranging transportation services through the platform.

The Business User remains fully responsible for all ride activity, charges, and rider conduct associated with rides requested under its account.

4. Account Administration & Spending Controls
Business Users may assign administrators, set spending limits, user roles, and access permissions. RidenRoll is not responsible for internal policy enforcement.

5. Pricing, Billing & Payments
All payments are processed through third-party payment processors (including Stripe). Business Users authorize RidenRoll to charge all applicable fees. RidenRoll is not responsible for processor errors or outages.

**5A. Employee, Contractor, and Guest Ride Authorization**

The Business User acknowledges and agrees that rides requested by its employees, contractors, guests, or authorized users through the Business User account are deemed authorized transactions of the Business User.

The Business User agrees that it remains fully responsible for all charges incurred through its account, regardless of whether such rides were requested in accordance with the Business User's internal policies or authorization procedures.

RidenRoll shall not be responsible for resolving internal disputes between the Business User and its employees, contractors, guests, or authorized users regarding ride usage, expenses, or payment responsibility.

To the maximum extent permitted by law, the Business User agrees not to initiate payment disputes, chargebacks, or payment reversals for rides requested through its account on the basis that the ride was unauthorized by internal company policy.

6. Taxes
Business Users are solely responsible for all applicable taxes, fees, or governmental charges except where legally required to be collected by RidenRoll.

7. Cancellations, No-Shows & Refunds
Cancellation and no-show fees may apply. Refunds are issued at RidenRoll's discretion.

8. User Responsibilities & Prohibited Use
Business Users must use the platform lawfully and are responsible for rider conduct, damages, and misuse of payment methods.

9. Safety & Zero-Tolerance Policy
RidenRoll maintains a zero-tolerance policy for harassment, violence, or substance abuse.

10. Independent Contractors
Nothing herein creates an employment or agency relationship.

11. Insurance & Limitation of Liability
RidenRoll does not provide commercial auto insurance. Liability is limited to fees paid in the prior 30 days.

12. Indemnification
Business Users agree to indemnify and hold harmless RidenRoll from claims arising from platform use or violations.

13. Data, Privacy & Confidentiality
Data is governed by the Privacy Policy. Each party agrees to protect confidential information.

14. Suspension & Termination
RidenRoll may suspend or terminate accounts for violations or non-payment.

15. Arbitration, Governing Law & Class Action Waiver
Binding arbitration under AAA rules. Governing Law: California. Venue: San Joaquin County.
PAGA claims seeking public injunctive relief may proceed in court.

16. Force Majeure
RidenRoll is not liable for delays caused by events beyond reasonable control.

17. Assignment & Survival
Business Users may not assign without consent. Certain provisions survive termination.

18. Entire Agreement
These Terms constitute the entire agreement.

19. Contact Information
Ridein Technologies, Inc. DBA RidenRoll
Email: support@ridenroll.com
Phone: 415-335-7192

## Appendix A – RidenRoll API Terms Addendum

Last Updated: January 31, 2026

This RidenRoll API Terms Addendum ("API Addendum") supplements and forms part of the RidenRoll Business User Terms & Conditions ("Business User Terms"). Capitalized terms not defined herein have the meanings set forth in the Business User Terms.

By accessing or using any RidenRoll application programming interface ("API"), the Business Client ("you") agrees to be bound by this API Addendum.

1. Scope of API Access

RidenRoll may, at its sole discretion, provide Business Clients with access to APIs that enable integration between the RidenRoll Platform and the Business Client's internal systems.

2. License Grant

RidenRoll grants a limited, non-exclusive, non-transferable, revocable license to use the APIs solely for internal business purposes.

3. API Availability & Modifications

APIs are provided "as-is" and "as-available." RidenRoll may modify or discontinue APIs at any time without liability.

4. Security & Credentials

You are responsible for safeguarding API credentials and all activity conducted through them.

5. Data Use & Privacy

API data may only be used for lawful, authorized purposes and may not be sold, sublicensed, or disclosed.

6. Prohibited Use

You may not reverse engineer, scrape, overload, or misuse the APIs.

7. No Service Provider Relationship

API access does not create any employment, agency, or transportation provider relationship.

8. Fees

RidenRoll may charge API-related fees upon notice or under a separate agreement.

9. Indemnification

You agree to indemnify RidenRoll from claims arising from API use or data misuse.

10. Disclaimer of Warranties

APIs are provided without warranties of any kind.

11. Limitation of Liability

RidenRoll's liability related to API use is limited to fees paid in the prior 30 days.

12. Suspension & Termination

RidenRoll may suspend or terminate API access at any time for risk or violations.

13. Governing Law

This API Addendum follows the governing law and dispute resolution provisions of the Business User Terms.

14. Entire API Agreement

This API Addendum constitutes the entire agreement regarding API access.

# RIDENROLL EVENT & TICKETING ADDENDUM

**Last Updated: October 10, 2026**

This RidenRoll Event & Ticketing Addendum ("Event Addendum") supplements and forms part of the RidenRoll Terms of Use and any applicable Business User Terms & Conditions (collectively, the "Terms"). It applies whenever a user, business, promoter, venue, planner, host, organizer, co-host, staff member, security user, attendee, purchaser, or other person uses RidenRoll event-related services. Capitalized terms not defined here have the meanings given in the Terms.

If this Event Addendum conflicts with the Terms, this Event Addendum controls solely with respect to Event Services. All other provisions of the Terms remain in effect.

## E.1 Event Services

RidenRoll may provide technology features that allow event organizers (each, an "Organizer") to create, publish, promote, manage, register guests for, sell or distribute event tickets or passes, manage parking or access passes, upload guest lists, scan QR codes, check in attendees, assign event staff permissions, communicate with guests, view analytics, offer ride-related promotions, and use other event-management tools (collectively, "Event Services").

Event Services may be offered through the RidenRoll website, mobile applications, business portal, links, APIs, third-party integrations, or other interfaces made available by RidenRoll.

## E.2 RidenRoll Is a Technology Platform; Organizer Is the Event Operator

RidenRoll provides Event Services as a technology platform. Unless RidenRoll expressly agrees otherwise in a separate written agreement, RidenRoll does not organize, produce, sponsor, own, operate, control, manage, staff, promote as principal, or host the underlying event.

The Organizer is solely responsible for the event, including event content, venue, performers, speakers, vendors, staffing, security, crowd control, guest admission, accessibility, permits, licenses, insurance, health and safety requirements, alcohol or food compliance, age restrictions, refunds required by law or Organizer policy, and all other event operations.

RidenRoll is not a venue, promoter, event producer, security company, ticket purchaser, attendee, employer, agent, partner, joint venturer, or fiduciary of the Organizer merely because Event Services are used.

The Organizer may not represent that RidenRoll sponsors, owns, produces, operates, endorses, guarantees, or is otherwise responsible for an event unless RidenRoll has expressly authorized that representation in writing.

## E.3 Organizer Authority and Account Responsibility

By creating or publishing an event, the Organizer represents and warrants that it has legal authority to offer the event and to sell, issue, or distribute tickets, registrations, passes, parking rights, or other admissions associated with it.

The Organizer is responsible for all activity conducted through its account and by its owners, employees, contractors, co-hosts, event staff, security personnel, agents, and other authorized users. The Organizer must keep account credentials secure and promptly remove access for persons who are no longer authorized.

### E.3.1 Accurate Organizer Information

The Organizer must provide truthful, accurate, current, and complete account, business, ownership, identity, tax, banking, payout, and contact information and must promptly update such information when it changes. RidenRoll may suspend ticket sales, payouts, or Event Services until requested information or verification is completed.

### E.3.2 Organizer Customer Support Responsibility

The Organizer is responsible for maintaining accurate attendee-facing contact information and

for timely responding to reasonable purchaser and attendee inquiries relating to the event, including admission, schedules, venue information, accessibility, cancellations, postponements, refunds, event changes, and other Organizer-controlled matters. RidenRoll may provide platform-related support but is not responsible for operating the Organizer's event customer-service function.

### E.4 Event Creation, Content, and Approval

The Organizer is solely responsible for the accuracy and legality of event names, dates, times, descriptions, images, pricing, ticket quantities, capacity limits, venue information, refund terms, age restrictions, accessibility information, parking information, and other event content.

RidenRoll may review, approve, reject, limit, suspend, unpublish, remove, or require changes to any event or listing at any time for legal, compliance, safety, fraud, payment-risk, technical, reputational, or platform-policy reasons. Publication on RidenRoll does not constitute endorsement, verification, or approval of the event.

### E.5 Ticket Sales and Registration

When enabled, Organizers may offer paid or free tickets, registrations, invitations, parking passes, digital passes, or other admission products through Event Services. A ticket or pass is a limited, revocable right of admission subject to the Organizer's event rules, venue rules, these Terms, and applicable law.

Ticket availability, seat or admission capacity, event fulfillment, entry, and the accuracy of event information are controlled by the Organizer, not RidenRoll. RidenRoll does not guarantee that an event will occur, that a purchaser will be admitted, or that any particular seat, service, performer, amenity, parking space, or experience will be available.

Paid ticket checkout may be completed through RidenRoll's website or other web-based checkout environment. Mobile applications may provide event creation, management, scanning, check-in, staff-access, reporting, and related operational functions without accepting ticket payment inside the mobile application.

### E.6 Organizer as Seller; Payment Facilitation

Unless a transaction page expressly states otherwise, the Organizer is the seller of the event ticket, registration, pass, parking right, or admission product. RidenRoll provides technology and payment-facilitation services and is not the seller of the underlying event admission.

Payments may be processed by Stripe, Razorpay, or another third-party payment processor. The Organizer agrees to the applicable processor terms, identity verification, know-your-customer, anti-money-laundering, sanctions, payout, reserve, dispute, and compliance requirements.

Where RidenRoll or a payment processor receives purchaser funds for settlement to an Organizer, the Organizer authorizes deduction of RidenRoll platform fees, payment-processing fees, taxes or governmental charges required to be collected or withheld, refunds, reversals, disputes, chargebacks, reserves, adjustments, and other disclosed amounts before payout. Nothing in this provision creates a trust, escrow, fiduciary, banking, or deposit relationship between RidenRoll and the Organizer except where required by law.

### E.7 Pricing, Fees, Facility Charges, and Other Charges

The Organizer is responsible for establishing the face value of tickets and any Organizer-controlled facility, venue, parking, service, or other lawful charges made available through Event Services. RidenRoll may charge ticketing, platform, service, subscription, advertising, payment, processing, support, or other fees disclosed before the applicable transaction or under a separate agreement.

Fees may be charged to the Organizer, purchaser, or both, as permitted by applicable law. Where applicable law requires all-in or total-price disclosure, mandatory fees or charges payable

by the purchaser will be included in the advertised or displayed ticket price or otherwise presented in the manner required by law. Government-imposed taxes or fees and optional products or services may be separately displayed where permitted by applicable law.

### E.7.1 Event Hosting Subscriptions and Communication Packages

RidenRoll may offer monthly or other recurring subscription packages for Organizers to create, host, publish, manage, or administer events through the Event Services. A subscription or hosting fee may apply even when an event is free to attendees or no tickets are sold.

Subscription packages may include specified usage allowances or limits for features such as event listings, attendee capacity, email invitations or communications, staff or user access, QR check-in, analytics, storage, promotional tools, or other Event Services. The features, quantities, limits, and pricing included in each package will be as displayed on the platform or in the applicable order, pricing page, or commercial agreement.

Email allowances are limited to the quantities included in the applicable package and billing period. Additional email usage may require a package upgrade, purchase of additional credits, or payment of overage or usage-based fees at the rates disclosed by RidenRoll. Unless RidenRoll expressly states otherwise, unused monthly email or other included usage allowances do not carry forward to a future billing period.

**E.7.2 SMS / Text Messaging Services Are Separate.** SMS or text-messaging services are not included in the Event Hosting subscription unless expressly stated otherwise by RidenRoll. If an Organizer, Host, or Company wishes to use SMS or text-messaging services, such services must be separately purchased, activated, and approved through an available third-party messaging service provider that is integrated or made available for integration with the RidenRoll platform.

Availability of SMS services may depend on the third-party provider's approval, account verification, registration requirements, carrier requirements, messaging policies, pricing, geographic availability, technical integration, and applicable law. RidenRoll does not guarantee that SMS services will be approved, activated, continuously available, or supported in every country or for every Organizer.

Any fees charged by a third-party SMS or messaging provider are separate from RidenRoll Event Hosting subscription fees unless expressly stated otherwise. The Organizer is responsible for complying with the third-party provider's terms, fees, consent requirements, carrier requirements, messaging rules, and applicable privacy, anti-spam, telemarketing, and communications laws.

Recurring RidenRoll Event Hosting subscriptions may automatically renew for successive billing periods until canceled in accordance with the applicable subscription terms. Before enrollment, RidenRoll will disclose the recurring price, billing frequency, automatic-renewal terms, and cancellation method as required by applicable law and will obtain any affirmative consent required by law. RidenRoll will provide renewal reminders, confirmations, or other notices where required by applicable law.

## E.8 Taxes

The Organizer is responsible for determining the taxability of its event, tickets, admissions, parking, food and beverage, merchandise, facility charges, and other amounts, and for identifying and complying with all registration, invoicing, reporting, filing, collection, and

remittance obligations that apply to the Organizer.

Applicable taxes or governmental charges may include, depending on the jurisdiction, sales tax, use tax, value-added tax (VAT), goods and services tax (GST), consumption tax, service tax, amusement or entertainment tax, withholding tax, local or municipal taxes, or other similar taxes, duties, levies, assessments, or governmental charges.

RidenRoll or its payment processor may calculate, collect, withhold, report, or remit applicable taxes or governmental charges where RidenRoll determines it is legally required to do so or where an applicable tax service is enabled. Such collection, withholding, reporting, or remittance does not relieve the Organizer of any tax, registration, filing, reporting, invoicing, or other obligation for which the Organizer remains legally responsible.

The Organizer must provide accurate and complete tax information, classifications, registrations, identification numbers, and other documentation requested by RidenRoll or an applicable payment or tax service provider.

### E.9 Payouts, Holds, Reserves, and Setoff

Payout timing is subject to payment-processor rules, banking networks, fraud review, identity verification, event risk, refunds, disputes, chargebacks, reserve requirements, and applicable law. Displayed payout dates are estimates and are not guarantees.

RidenRoll or the payment processor may delay or withhold settlement, establish reserves, or offset amounts otherwise payable to the Organizer when reasonably necessary to address refunds, canceled events, disputes, chargebacks, suspected fraud, negative balances, legal process, sanctions, regulatory requirements, or other payment risk. To the extent permitted by law, the Organizer remains liable for any negative balance.

#### E.9.1 Cross-Event Setoff

To the extent permitted by applicable law, RidenRoll may apply amounts otherwise payable to an Organizer from the same or other events, accounts, transactions, or RidenRoll services toward refunds, chargebacks, negative balances, fees, taxes, penalties, or other amounts for which the Organizer is responsible.

### E.10 Cancellations, Postponements, Material Changes, and Refunds

The Organizer must clearly state its refund or cancellation policy and comply with that policy and all applicable law. The Organizer must promptly update purchasers if an event is canceled, postponed, relocated, materially changed, or otherwise affected.

The Organizer is financially responsible for refunds, credits, chargebacks, and purchaser claims arising from cancellation, postponement, nonperformance, misdescription, denial of admission, or other Organizer-controlled issues. RidenRoll may issue or facilitate refunds when instructed by the Organizer, required by law, required by a payment processor or card network, or reasonably necessary to protect purchasers or the platform.

Unless required by law or expressly stated otherwise, RidenRoll platform or service fees already earned or incurred may be non-refundable. Payment-processing fees may also be non-refundable to the extent not returned by the payment processor.

The Organizer may not retroactively modify its refund or cancellation policy in a manner that materially reduces the rights of purchasers who completed their purchase before the modification became effective.

If an event is canceled, does not occur, or otherwise requires refunds under applicable law, the Organizer’s disclosed policy, payment-provider rules, or RidenRoll policy, the Organizer is responsible for promptly funding such refunds.

#### E.10.1 Event Disruption / Force Majeure

The Organizer remains responsible for promptly communicating event cancellations, postponements, relocations, or material changes resulting from weather, natural

disasters, public emergencies, government orders, venue closures, transportation disruptions, labor disputes, performer or vendor cancellations, utility failures, or other circumstances beyond the Organizer's reasonable control. Nothing in this provision eliminates any refund, consumer-protection, or other obligation that cannot lawfully be waived.

### E.11 Chargebacks and Payment Disputes

The Organizer must cooperate with RidenRoll and the payment processor in responding to payment disputes and must provide requested proof of purchase, event performance, admission, refund policy, communications, and other supporting records.

The Organizer is responsible for chargebacks, dispute fees, reversals, refunds, penalties, and related losses attributable to the Organizer's event or transactions. RidenRoll may recover such amounts by deduction from current or future payouts, charging an authorized payment method, applying reserves, or other lawful collection methods.

Organizers may not initiate or encourage bad-faith payment disputes regarding valid RidenRoll fees or charges and should first contact RidenRoll to seek resolution of billing issues.

The Organizer must maintain sufficient funds, reserves, or a valid payment method to satisfy refunds, chargebacks, reversals, disputes, penalties, and other amounts for which the Organizer is responsible. RidenRoll may recover unpaid amounts from future payouts or other lawful payment methods.

#### E.11.1 Record Retention and Cooperation

The Organizer must maintain reasonably sufficient records relating to its events, ticket sales, admissions, refunds, permits, licenses, venue authorization, tax obligations, and other material event operations for any period required by applicable law. Upon reasonable request, the Organizer must provide information or documentation necessary for RidenRoll to address payment disputes, regulatory inquiries, fraud investigations, legal process, or compliance reviews.

### E.12 QR Tickets, Digital Passes, Check-In, and Access Control

RidenRoll may generate QR codes, digital tickets, wallet passes, badges, or other credentials. These tools are intended to assist the Organizer with event admission and access management; they do not guarantee identity, authenticity of the holder, safety, payment finality, or legal entitlement to enter.

The Organizer is responsible for admission decisions, re-entry rules, duplicate or transferred tickets, capacity enforcement, credential verification, staff procedures, and any manual override. A successful scan or check-in record does not transfer event-safety or admission responsibility to RidenRoll.

Offline or limited-connectivity scanning features may be offered for convenience. Synchronization can be delayed or incomplete, and the Organizer must maintain reasonable contingency procedures for connectivity loss, device failure, duplicate scans, or other technical issues.

The Organizer is responsible for establishing any permitted transfer, resale, name-change, or re-entry rules applicable to its tickets. RidenRoll does not guarantee the validity of tickets obtained outside authorized RidenRoll channels and may restrict or invalidate tickets associated with fraud, duplication, unauthorized resale, chargebacks, or other misuse.

### E.13 Host, Co-Host, Staff, and Security Permissions

Event Services may allow Organizers to assign roles such as host, co-host, administrator, check-in staff, or security. The Organizer is solely responsible for deciding who receives access and what permissions are granted.

Persons granted event permissions act on behalf of the Organizer, not RidenRoll. RidenRoll does not train, supervise, employ, license, background-check, or control those persons merely because they use RidenRoll tools. The Organizer is responsible for ensuring that security or other regulated personnel hold all licenses, permits, qualifications, and insurance required by law.

The Organizer is responsible for the acts and omissions of its employees, contractors, vendors, promoters, co-hosts, volunteers, security personnel, check-in staff, and other persons engaged in connection with the event, including their compliance with applicable laws, licenses, permits, training, insurance, and event rules.

### E.14 Guest Lists, Imports, Invitations, and Privacy

If the Organizer uploads, imports, enters, or otherwise provides names, email addresses, phone numbers, guest lists, attendee details, employee information, or other personal data, the Organizer represents and warrants that it has a lawful basis and all required notices and permissions to provide and use that data through Event Services.

The Organizer must not upload sensitive or unnecessary personal information and must comply with applicable privacy, data-protection, marketing, anti-spam, and communications laws. RidenRoll will process personal information in accordance with its Privacy Policy and applicable law.

Uploading a person to a guest list does not, by itself, make that person a RidenRoll account holder or authorize unrelated marketing. Account creation, marketing consent, and other user relationships must be established through the applicable lawful process.

Depending on the nature of the processing and applicable law, RidenRoll may process Organizer-supplied personal information as a service provider, processor, contractor, or other legally recognized role. Additional data-processing terms may apply where required by law. Organizers must not instruct RidenRoll to process personal information in violation of applicable privacy or data-protection laws.

### E.15 Attendee and Purchaser Responsibilities

Purchasers and attendees must provide accurate information, comply with event and venue rules, use tickets lawfully, and avoid fraud, duplication, unauthorized resale, interference with scanning or access systems, harassment, violence, or other unlawful or unsafe conduct.

The Organizer may establish additional lawful event rules. RidenRoll may suspend accounts or invalidate platform credentials associated with suspected fraud, payment reversal, platform abuse, or violations of these Terms, subject to applicable law.

### E.16 Prohibited and Restricted Events

Organizers may not use Event Services for illegal, fraudulent, deceptive, infringing, unsafe, discriminatory, sanctioned, or prohibited activities, or for events that require licenses or approvals the Organizer does not possess. RidenRoll may impose additional restrictions for regulated goods or services, gambling, alcohol, weapons, adult content, financial products, political fundraising, health services, or other higher-risk categories.

RidenRoll may request documentation, permits, insurance, venue authorization, identity verification, or other evidence before or after publication and may suspend Event Services if satisfactory information is not provided.

### E.17 Venue, Capacity, Permits, Accessibility, and Safety

The Organizer is solely responsible for selecting a lawful and suitable venue, complying with occupancy and capacity limits, obtaining required permits and licenses, providing legally required accessibility and accommodations, arranging emergency plans, and complying with fire, building, health, public-safety, alcohol, food-service, and other rules.

RidenRoll does not inspect venues or certify compliance and is not responsible for injuries,

crowd behavior, venue conditions, security incidents, emergency response, lost property, or other event-site conditions.

The Organizer is solely responsible for establishing and enforcing age restrictions, identification requirements, alcohol-related restrictions, parental-consent requirements, and any other admission conditions required by law, venue policy, or the nature of the event.

## E.18 Insurance

The Organizer is responsible for obtaining and maintaining all insurance appropriate or legally required for its event, activities, venue, workers, contractors, vendors, attendees, and risks. RidenRoll does not provide event liability, cancellation, property, workers' compensation, liquor liability, security, or other event insurance unless expressly stated in a separate written agreement or policy.

Reporting an incident to RidenRoll does not constitute notice to any insurer. Insurance claims must be submitted in accordance with the applicable policy.

## E.19 Transportation, Sponsored Rides, Parking, and Pickup Zones

Event Services and the purchase of an event ticket do not, by themselves, constitute the purchase or guarantee of transportation services. Transportation services may not be available in every city, county, state, country, venue area, or other location where an event is listed, promoted, managed, or ticketed through RidenRoll.

Any transportation service that may be available through RidenRoll is separate from the underlying event ticket and is subject to applicable transportation terms, driver or fleet availability, service-area coverage, regulatory approvals, permits, insurance requirements, local operating restrictions, and other service conditions.

The listing or sale of tickets for an event through RidenRoll does not represent or guarantee that transportation services will be available to or from that event, venue, or geographic area. Independent drivers control whether to accept ride requests.

The Organizer is responsible for traffic plans, designated zones, venue coordination, parking rights, permits, signage, and local authority approvals.

## E.20 Event Analytics and Information

Attendance counts, scans, heatmaps, estimates, sales data, demand indicators, reports, and other analytics may be delayed, incomplete, estimated, or affected by connectivity, user behavior, refunds, duplicates, device settings, third-party systems, or technical limitations. They are provided for informational purposes and should not be the sole basis for safety, staffing, financial, tax, or compliance decisions.

## E.21 Third-Party Services and Integrations

Event Services may interoperate with payment processors, wallet providers, mapping services, communications providers, hotels, venues, social networks, marketing systems, or other third parties. Third-party services are governed by their own terms and privacy practices. RidenRoll is not responsible for third-party outages, decisions, fees, data practices, or performance.

## E.22 International Events and Cross-Border Sales

If an Organizer offers events or tickets in more than one country, or to purchasers located in another jurisdiction, the Organizer is responsible for determining and complying with all applicable local consumer-protection, ticketing, tax, currency, privacy, marketing, communications, sanctions, licensing, permit, refund, invoicing, accessibility, age-restriction, and other legal or regulatory requirements applicable to the Organizer or the event.

RidenRoll may use, appoint, or integrate different payment processors, acquiring banks, payment facilitators, local payment partners, or other payment service providers for particular

countries, regions, currencies, or payment methods. The availability of any specific payment provider, payment method, currency, or settlement option is not guaranteed in every market and may be changed, suspended, or discontinued based on legal, regulatory, compliance, technical, processor, or business requirements.

Payment methods, currencies, processing entities, taxes, settlement timing, and available Event Services may differ by country. RidenRoll may restrict countries, currencies, event categories, or payment methods at any time for compliance, processor, or business reasons.

### E.23 Intellectual Property and Event Content License

The Organizer retains ownership of event content it lawfully owns. The Organizer grants RidenRoll a worldwide, non-exclusive, royalty-free license during the period reasonably necessary to host, reproduce, format, display, distribute, promote, and technically process event content for operating and marketing the Event Services and the Organizer's event.

The Organizer represents that it has all rights needed for names, logos, photographs, music references, trademarks, performer images, venue materials, and other content it submits and will not infringe third-party rights.

### E.24 No Guarantee of Event or Platform Performance

RidenRoll does not guarantee ticket sales, attendance, profitability, search placement, promotional results, uninterrupted availability, error-free scanning, payment approval, payout timing, event success, transportation availability, or any specific business outcome. Event Services are provided on an "as is" and "as available" basis to the maximum extent permitted by law.

### E.25 Suspension and Enforcement

RidenRoll may limit, suspend, withhold, disable, or terminate Event Services, ticket sales, payouts, listings, credentials, or accounts when RidenRoll reasonably believes there is fraud, payment risk, illegal activity, safety risk, consumer harm, sanctions exposure, intellectual-property infringement, violation of these Terms, non-payment, excessive disputes, processor action, regulatory concern, or other material platform risk.

Where reasonably practicable, RidenRoll may permit the Organizer to provide information or cure an issue, but RidenRoll is not required to keep an event live while a risk review is pending.

Suspension, termination, deletion, expiration, or closure of an Organizer account does not eliminate obligations incurred before such action, including obligations relating to fees, refunds, chargebacks, disputes, taxes, negative balances, indemnification, purchaser claims, payment-provider obligations, or other amounts owed to RidenRoll or third parties.

### E.26 Indemnification

To the fullest extent permitted by law, the Organizer will defend, indemnify, and hold harmless RidenRoll, Ridein Technologies, Inc., and their affiliates, officers, directors, employees, agents, successors, and assigns from claims, demands, investigations, losses, liabilities, damages, judgments, settlements, penalties, taxes, fines, chargebacks, costs, and reasonable attorneys' fees arising out of or relating to: (a) the event or venue; (b) the Organizer's content, ticket sales, refunds, taxes, staff, vendors, attendees, security, permits, insurance, accessibility, or legal compliance; (c) personal data supplied by the Organizer; (d) infringement or misuse of third-party rights; or (e) the Organizer's breach of these Terms.

### E.27 Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, RIDENROLL WILL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE, OR CONSEQUENTIAL DAMAGES; LOST PROFITS, REVENUE, DATA, GOODWILL, OR BUSINESS OPPORTUNITY; EVENT CANCELLATION OR DISRUPTION; DENIAL OF ADMISSION; VENUE CONDITIONS; PERSONAL INJURY OR PROPERTY DAMAGE CAUSED BY THIRD PARTIES; PAYMENT-

PROCESSOR ACTIONS; OR LOSSES ARISING FROM THE ORGANIZER'S EVENT OPERATIONS.

To the maximum extent permitted by law, RidenRoll's aggregate liability arising from Event Services will not exceed the lesser of (i) US $100 or (ii) the platform fees actually retained by RidenRoll from the Organizer during the 30 days preceding the event giving rise to the claim, excluding ticket face value, taxes, payment-processing amounts, refunds, pass-through charges, promotional budgets, and amounts payable to third parties. This limitation is subject to any non-waivable rights under applicable law.

## E.28 Dispute Resolution

Event-related disputes are subject to the dispute-resolution, arbitration, governing-law, class-action waiver, jury-trial waiver, and other dispute provisions contained in the Terms, except to the extent applicable law requires otherwise. Any informal-resolution requirement in the Terms applies before arbitration or litigation is initiated.

## E.29 Changes to Event Services or This Addendum

RidenRoll may add, modify, suspend, or discontinue Event Services and may update this Event Addendum from time to time. Material changes will be communicated or posted as required by law. Continued use of Event Services after an updated effective date constitutes acceptance to the extent permitted by law.

## E.30 Acceptance

By creating an account, creating, publishing, managing, staffing, purchasing from, registering for, accessing, or otherwise directly using RidenRoll Event Services after being presented with or given access to the applicable RidenRoll Terms, the applicable user agrees to this Event Addendum and those applicable Terms.

Downloading or installing the RidenRoll application, by itself, does not constitute acceptance unless the applicable Terms are presented and the user affirmatively agrees to them or continues to use the applicable services in a manner that constitutes acceptance under applicable law.

A person who merely accompanies another attendee, guest, purchaser, or user, without separately accessing or using RidenRoll Event Services or agreeing to applicable RidenRoll Terms, does not become bound to this Event Addendum solely by accompanying that person.

Organizers acknowledge that they are responsible for the underlying event and for the financial, tax, safety, privacy, regulatory, refund, and operational obligations allocated to them under this Addendum.